#### TERMS AND CONDITIONS

SURE POINTS BONANZA (hereinafter referred to as "the Campaign") is organized by Switch and Urban Republic, which are brands of CG Computers Sdn Bhd (Company No. 389271-M) ("the Organizer").

By participating in the Campaign, SURE Club Member(s) shall be deemed to have read, understood and agreed to bound by these terms and conditions.

### Campaign Benefits\*

1. There are TWO benefits to this Campaign:

No.	Campaign Benefits	Eligibility
1	Double Points: Purchase any iPhone, Mac, iPad, Apple Watch or AirPods at any Switch outlet, Switch online store, Urban Republic outlet or Urban Republic online store during the campaign period to receive double SURE Points for the purchase.	SURE Club Members only
2	Bonus 10,000 Points: Purchase any Mac at any Switch outlet, Switch online store, Urban Republic outlet or Urban Republic online store during the campaign period and receive a bonus 10,000 SURE Points.	

## The Campaign\*

- 1. The Campaign is open to all SURE Club Members who purchase a device from any of the following Apple product ranges iPhone, Mac, iPad, Apple Watch or AirPods.
- 2. Accessories and/or any other products that are not part of the five (5) Apple product lines outlined in "Campaign Benefits" are NOT eligible for the Campaign Benefits.
- 3. Only purchases made at any Switch outlet, <u>Switch online store</u>, Urban Republic outlet, or <u>Urban Republic online store</u> are eligible for the Campaign Benefits.
- 4. Purchases made from the Switch or Urban Republic official stores on Shopee, Lazada or TikTok Shop are NOT eligible for the Campaign Benefits.
- 5. The campaign period starts on **Sunday**, **19**<sup>th</sup> **May 2024 at 12:01am** and ends on **Saturday**, **29**<sup>th</sup> **June 2024 at 11:59pm** (Malaysia time) ("the Campaign Period").
- 6. Only SURE members who have a valid SURE membership account, complete with a valid name, email address, and mobile number are eligible to receive the Campaign Benefits.
- 7. Customers may register for SURE Club on the <u>Switch website</u> or on the <u>Urban Republic</u> website.
- 8. Both the "Double Points" and "Bonus 10,000 Points" Campaign Benefits are valid for multiple purchases throughout the Campaign Period.
- 9. The Campaign Benefits will be granted to the SURE Member's account within fourteen (14) days after the purchase is completed.

### General\*

- 1. By participating in the Campaign, the SURE Member is deemed to have accepted and agreed to be bound by these Terms and Conditions and any other instructions, terms and conditions that the Organizer may issue from time to time.
- 2. The Organizer reserves the right to withdraw or cancel the Campaign and to amend or change these Terms and Conditions at any time for whatever reason and without giving prior notice to the participants. The decision of the Organizer on all matters relating to or in connection with the Campaign is final, and no correspondence will be entertained.
- 3. The SURE Member shall fully indemnify and hold the Organizer harmless from and against any loss, damage, cost, liability, or expense (including legal fees), whether direct or indirect, which the Organizer incurs in respect of, in connection with and/or arising from the customer's breach of these Terms and Conditions.
- 4. In the event of any inconsistencies or discrepancies between the Terms and Conditions and the contents of any brochure, marketing and/or promotional materials relating to the Campaign, these Terms and Conditions shall prevail.
- 5. The Campaign Terms and Conditions shall be governed by and interpreted in accordance with Malaysian law. The Courts of Malaysia shall have exclusive jurisdiction over any disputes arising from these Terms and Conditions, including the validity and enforceability thereof.
- 6. If SURE Members have any queries regarding the Campaign, please contact Customer Support at 04-2023972 (operation time: 10am to 7pm daily).
- 7. The information set out in these Terms and Conditions are accurate as of 19th May 2024.
- 8. These Terms and Conditions shall be further subject to and read together with <u>the general SURE Club Rewards Terms and Conditions</u>.

# CG COMPUTERS SDN BHD

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